**GOSPORT BOROUGH COUNCIL**

**HEAD OF ENVIRONMENTAL SERVICES**

**SALARY: GRADE 12**

**What is the Role?**

The Head of Environmental Services will work within the section as part of the senior management team. You will lead a diverse team responsible for waste collection and disposal, street cleansing, environmental contracts, car parking and enforcement. The post holder will work with elected members, contractors and partners across Hampshire and further afield to deliver effective and efficient waste and recycling service and a comprehensive enforcement service. Initially the main focus of the role will be on the implementation of the governments Simpler Recycling agenda with regards to waste collection and disposal together with ensuring that the councils enforcement service is fit for purpose.

As the Head of Environmental services:

**You will:**

Provide the strategic lead for a range of services including collections, assisted collections, contaminated bins, re-cycling, resident issues, street cleansing, provision and cleansing of public conveniences, recycling, and education, car parking and environmental enforcement in accordance with Council Policies and Procedures..

Have strategic oversight of the Business Support function across the service to ensure the development of a customer services culture creating a responsive high quality and cost effective service for the community.

Manage strategic contracts for waste collection and work closely with contract partners including the teams at Hampshire County Council and Project Integra.

Play a key role in the development of new infrastructure to deliver waste services as legislative requirements change and develop, including implementation of kerbside food collections, simpler re-cycling, and Extended Producer Responsibility scheme, this includes procuring and managing new contracts.

Manage projects to reduce waste, and ensure continuous improvement for waste services in Gosport to support the Councils aim to be net-zero by 2050.

Develop a customer service culture creating a responsive high quality and cost effective service for the community and oversee projects such as car park resurfacing and parking payment machine replacement including cashless parking.

Lead and ensure the motivation and well-being of employees and ensure employees are managed in accordance with statutory requirements and the Council’s HR policies and procedures.

Manage a substantial budget and be required to identify opportunities for further service developments, improvements, expenditure reduction and possible income streams, both corporately, with partners and across existing services.

Work closely with Members and Senior Officers to deliver the administrations priorities and ensure our corporate priority of “Making Gosport a cleaner and greener place to live work and visit” is met.

Manage the Community Skips scheme.

Deputise for the Deputy Chief Executive within your legislative area and cover for other senior managers when required.

Support the wider management team with corporate responsibilities and provide senior officer cover for emergency situations.

Responsibility for ensuring Data protection Impact assessments are up to date.

**Who is the person?**

Extensive experience in Environmental Services and or Enforcement

Experience of delivering services dealing with often complex issues and multiple partners influence and responsibility.

Have good knowledge of Waste Regulations, the requirements of the Environment Act 2021, new emerging legislation and the challenges facing Local Authorities.

Possess an understanding and knowledge of legislation required for the enforcement function including parking orders, fly-tipping, illegal incursions / encampments and relevant legal processes.

Experience of managing strategic contracts relating to waste and environmental services, waste collection operations including an understanding of round design, capacity, appropriate vehicles, fleet management principles and H&S requirements.

Experience in leading negotiations with contractors and relevant stakeholders.

Experience of managing and developing individuals and teams to improve performance and service delivery.

Experience of partnership working including leading this work and of influencing and supporting partners to deliver targeted improvements in waste infrastructure.

Demonstrable experience of delivering services to improve on and resolve complex issues - county wide partnerships, future delivery of services.

Extensive experience of budget setting, finance management and financial rules.

Experience of leading and championing change in a fluctuating and dynamic environment.

Experience of developing, managing and delivering service wide and corporate projects and strategies.

Ability to communicate and work with residents and their representatives to ensure their needs are understood to inform decision making.

Experience of working with members and understanding of the governance of the Council, preparing and presenting decision reports.

Knowledge and experience of waste management legislation and environmental issues.

Experience of project management and managing procurement processes.

Knowledge and experience of implementing employment law and local government HR policies and procedures.

Hold a full current driving licence and have use of a vehicle for work